

## WELCOME TO BLUE LAGOON BEACH RESORT

**OFFICE HOURS:** 8.00am to 7.00pm Saturday – Thursday 8.00am – 8.00pm Friday

AFTER HOURS: Please call 0499 218 122 for assistance however, if you have an emergency requiring police, fire or

ambulance call 000

ARR. & DEP. TIMES: Check-in times for sites are from 12 noon and cabins/studios are from 2pm. Check out times for all

cabins & sites is 10am. Late check-outs can be arranged for a nominal fee (if available) excluding

holidays and peak times.

**BOOM GATE:** Boom gate access codes give access to **ONE VEHICLE ONLY**. Do not tailgate! If you are having difficulty

please push the # button twice and try your access number again. Boom gate code must entered on

the pin pad every time you enter or exit the resort (even if the gate is stuck in the up position).

**EXTRA VEHICLES:** All sites & studios have parking for one vehicle only whilst cabins having parking for 2 vehicles, other

vehicles must be left outside the park – there are 3 public parking spaces at the bottom of the driveway and there is public parking available on Bateau Bay Rd. There are 2 spaces for disabled parking within the park upon presentation of permit. Please do not ask to bring in additional vehicles as refusal often

offends. No parking is permitted down the driveway!

**NOISE CURFEW:** Please be respectful of the enjoyment of others within the resort by restricting noise from television,

music & social gatherings between the hours of 10pm & 6am. For the comfort of all guests strictly

**NO NOISE AFTER 11pm.** \*\* No Unregistered guests after 10pm

POOL & SPA AREA: Children must be supervised at all times in the pool & spa area. No glass, alcohol or smoking is

permitted in this area. Guests using the pool & spa do so at their own risk and are at all times responsible for their own safety and security. Management shall not be liable under any circumstances for any loss of property, damage, costs or injury suffered or sustained whilst using these facilities

**SECURITY:** We have security guards every Friday & Saturday and each night during the school holidays. They can

be contacted on **0499 218 122** if you require assistance. Management cannot be held liable for any loss or damage to personal belongings, eskies, fishing rods, bikes etc i.e. it is the guests' responsibility to make sure all their belongings are kept secure. REMEMBER – thieves don't go on holidays!

**NO SMOKING:** There is no smoking permitted inside any buildings or the pool & spa area.

**BIKES & SCOOTERS:** Electric scooters are not allowed on NSW roads and therefore are not permitted with in this park.

Helmets **MUST** be worn at all times. Bikes must be ridden at walking pace only. Australian Road Rules apply within the park i.e. helmets, street signs, mobile phones and speed limits. Bikes & scooters **MUST NOT** be ridden on footpaths, in the pool & spa area, around the boomgates, inside any buildings or

after dark. Guests not adhering to these rules may have their bikes & scooters confiscated.

RUBBISH & RECYCLING: Garbage and recycling must be taken from your cabin or site prior to your departure and placed in the

bins provided throughout the park.

AMENITIES: DO NOT leave amenities unlocked. All children should be accompanied by an adult when using

amenities. Guests are not permitted to play in/around amenities blocks. Amenities block must not be

accessed whilst they are being cleaned.

FIRES & BBQs: We DO NOT ALLOW Campfires, and BBQs using either WOOD, CHARCOAL or other SOLID FUELS.

BBQs are available at various locations throughout the park.

**PETS:** No dogs or other animals are permitted in the park either on leashes or in vehicles at any time.

POLICE: The Entrance Police Station 02 4333 2999 – 12 Dening St The Entrance

**DOCTOR:** Grace Medical Centre **02 4332 6000** – Bateau Bay Square; 10 Bay Village Rd

HOSPITAL: Long Jetty Healthcare Centre 02 4336 7700 – Wyong Rd Killarney Vale

AFTER HRS CHEMIST: The Entrance District After Hours Pharmacy 02 4332 3424 - 112 Wyong Rd Killarney Vale

ATMs: Bateau Bay Square – Bay Village Rd

Bateau Bay Square – Bay Village Rd Bateau Bay Bowling Club – Bias Ave Byth's Fish & Chip Shop – Bateau Bay Rd

RISK WARNING: The management wishes to warn occupants, guests and other persons who engage in an recreational

activity, within the meaning of the Civil Liability Act 2002 in, on or near the park, that the pursuit of such activities may result in harm or personal injury. All persons who engage in a recreational activity

do so at their own risk.